

Direct Access to Radiologists



Services Tailored to Your Needs



Quick Turnaround Time



NightWatch Web-based Management Tool



# X-RAY CONSULTANTS

## INDIANA

### About X-Ray Consultants

X-Ray Consultants is a regional radiology group in South Bend, Indiana offering broad subspecialty experience in neuroradiology, musculoskeletal imaging, women's imaging, nuclear medicine/PET, pediatric radiology and cross-sectional imaging, such as computerized tomography (CT) and magnetic resonance imaging (MRI).

X-Ray Consultants' specialties include:

- Breast Imaging and Biopsy
- Diagnostic Imaging & Tests
- Women's Imaging
- Preventative Screenings
- Interventional Radiology

### CHALLENGE

X-Ray Consultants was faced with utilizing existing staff to cover overnight and weekend reads. This resulted in personnel working nighttime, followed by a full day's duty. It soon became apparent that this was not sustainable because the person working the nighttime shift would need to be off the following day, thus creating a challenge for busier day shifts. To address this unfavorable situation without assuming the expense of additional personnel, the practice sought to align with a teleradiology provider.

### SOLUTION

While committed to identifying a suitable teleradiology partner, X-Ray Consultants shied away from a large corporation that could potentially be a threat to their practice. Instead, they sought a more customer-oriented group that focused on quality and responsiveness above all else instead of shareholder profits. Through a variety of personal recommendations, NightShift Radiology was brought on board in 2003.

NightShift made implementation easy by working closely with X-Ray Consultants' hospital contacts to coordinate credentialing and network integration. In a timely manner, NightShift's network was fully operational, providing X-Ray Consultants with access to U.S.-based, board certified radiologists.

## RESULTS

Since establishing a relationship with NightShift, there have been minimal issues on the technical side, and clinical performance has been stellar with very few discrepancies. To date, there have been no major disruptions in service.

NightShift has consistently been responsive to meet X-Ray Consultants' unique needs, and its work has been efficient and reliable. Not only has NightShift lifted the burden of overnight and weekend coverage, it has also been willing to meet fluctuating scheduling needs as they arise.

**“Not only are their doctors and processes top-notch, they are also great listeners and exceptionally responsive to requests.”**

Len Strzelecki, Administrator  
X-Ray Consultants, Inc.

“From the outset, we felt extremely comfortable with NightShift and we soon considered them a trusted part of our team,” said Len Strzelecki, administrator for X-Ray Consultants, Inc. “Not only are their doctors and processes top notch, they are also great listeners and exceptionally responsive to requests. Most importantly, NightShift has been a stable force in our practice, with little turnover of personnel. This level of retention is extremely important for us to operate a stable practice that our clients can rely upon.”

## ABOUT NIGHTSHIFT RADIOLOGY

Founded in 2001 by Dr. Eric Trefelner and Dr. Michael Myers, NightShift Radiology is a unique teleradiology provider supporting clients with U.S.-based radiologists, employed full-time by the company. NightShift delivers JCAHO-accredited services through sophisticated, secure and reliable technology backed by meticulous quality assurance and quality improvement processes. All radiologists are directly accessible and the company delivers accurate reports in 20 minutes or less, on average. More than 3 million cases have been read since the company's inception. For more information, visit: [www.nightshiftradiology.com](http://www.nightshiftradiology.com).