

Direct Access to Radiologists



Services Tailored to Your Needs



Quick Turnaround Time



NightWatch Web-based Management Tool



# X-RAY CONSULTANTS

## OREGON

### About Diagnostic Radiologists PC

Portland-based Diagnostic Radiologists is a medical practice of board-certified physicians specializing in radiology. Each physician has completed medical school, a residency in diagnostic radiology and a fellowship in a specific area of radiology. Physicians are fellowship-trained in Neuroradiology, Musculoskeletal Radiology, Body Imaging, and Vascular and Interventional Radiology. The practice provides imaging services for both Adventist Medical Center and Gresham Imaging Center.

Diagnostic Radiologists specialties include:

- X-Ray
- Computed Tomography
- MRI
- Nuclear Medicine
- Ultrasound
- Mammography
- Interventional Radiology
- PET/CT (Positron Emission Tomography)

### CHALLENGE

Diagnostic Radiologists needed a partner to provide preliminary interpretations at their hospital location during the middle of the night for studies originating out of the emergency room. They had previously worked with a nationally-known teleradiology provider, but sought improved quality and service levels for their patients and referring physicians. In addition, a desire to provide the highest level of patient and provider responsiveness prompted them to conduct a nationwide search for a new provider. This search brought them to NightShift Radiology, which came highly recommended based on a stellar reputation, high efficiency ratings and overall clinical expertise.

### SOLUTION

Initiating the relationship in 2009, NightShift quickly integrated their network of U.S.-based, board-certified radiology specialists to meet the preliminary interpretation needs of Diagnostic Radiologists at their hospital location in Portland. NightShift worked on behalf of their client liaison to coordinate with the hospital's radiology, staffing and IT departments to secure credentialing and implement a reliable virtual private network (VPN) to share images quickly and securely. The process required minimal effort on the part of Diagnostic Radiologists and was finalized in a condensed time frame. Now, NightShift consistently delivers timely, accurate preliminary reads that Diagnostic Radiologists has come to rely on to enhance the speed and responsiveness of their practice with access to U.S.-based, board certified radiologists.

## RESULTS

NightShift's personnel, technology and overall performance exceeded the expectations of Diagnostic Radiologists. From the outset, NightShift's radiologists were accessible and professional, delivering a high level of responsiveness and adaptability. NightShift's client liaison immediately addresses and resolves any issues to secure a positive outcome for both the clinician and patient. This hands-on attention to detail has supported Diagnostic Radiologists' ability to maintain exceptional performance standards for patients and providers, enabling the practice to be a smooth-running operation 24/7 without disruption.

**“NighShift has been a stable partner that has demonstrated exceptional performance from a medical and technical standpoint.”**

Wendy Crist, Practice Manager  
Diagnostic Radiologists

In addition, NightShift's administrative and technical staff has demonstrated tremendous professionalism and responsiveness to billing, technical infrastructure and operational matters, further enhancing the relationship.

“As the radiology industry continues to change rapidly, NightShift has been a stable partner that has demonstrated exceptional performance from a medical and technical standpoint,” said Wendy Crist, practice manager for Diagnostic Radiologists. “They are large enough to offer the resources we need and small enough to deliver the personal attention that helps our practice perform at a high level. This loyalty and straightforward demeanor means a great deal. I have recommended them to other groups who need a reliable teleradiology provider.”

## ABOUT NIGHTSHIFT RADIOLOGY

Founded in 2001 by Dr. Eric Trefelner and Dr. Michael Myers, NightShift Radiology is a unique teleradiology provider supporting clients with U.S.-based radiologists, employed full time by the company. NightShift delivers JCAHO-accredited services through sophisticated, secure and reliable technology backed by meticulous quality assurance and quality improvement processes. All radiologists are directly accessible and the company delivers accurate reports in 20-minutes or less, on average. More than 2 million cases have been read since the company's inception. For more information, visit [www.NightShiftRadiology.com](http://www.NightShiftRadiology.com).



**NIGHTSHIFT RADIOLOGY**